**Profile Summary:**

* Having 6.2 years of professional experience in DevOps tools (Jenkins, Git and Jira) and excellent working knowledge of Oracle SQL.
* Good hands-on knowledge of Source Code Management (Version Control System) tools like Git and Subversion
* Proficient in developing Continuous Integration/ Delivery pipelines.
* Proficient in scripting languages such as Shell scripting and Basics of python.
* Appetite to learn new technologies and can work under any pressure.
* Coordinating and tracking all projects for seamless releases using Project Management System JIRA, Source Code Management System Git Hub.
* Extensively worked in Scrum environment with active involvement in daily meetings.
* Able to perform as a Good Team Player, Self-motivated and control to meet challenges.
* Excellent communication skills coupled with good team player skills.
* Have some basic knowledge on Docker and Kubernetes.

**Work experience:**

* Currently working asa **SW QA Engineer 2(DevOps Engineer),** at LiveVox Solutions Pvt Ltd, Bangalore from 05th September 2018 to till date.
* Worked as a **Senior Systems Engineer,** at INFOSYS Ltd, Bangalore from 13th July 2017 to 31st of August 2018.
* Worked as an **Implementation Engineer**, at LiveVox Solutions Pvt Ltd, Bangalore from 15th-June-2015 to 11th-July-2017.

**Training Experience:**

Company: **Infosys (Mysore)**

Duration: Jan 5th 2015 – Apr 9th 2015(3 months).

Specialisation:

* Trained on **HTML, JavaScript, Core Java and SQL**.
* Received training certificate from **Infosys**.

**Technical Skills:**

* Languages: Core Java
* Scripting Languages: Shell Script, Python Fabric, Basics of Ansible and Docker
* Databases: Oracle SQL
* Operating Systems:  Linux and Windows.
* Defect Tracking Tool: JIRA
* Version Control : GitHub
* DevOps Tools : Jenkins and AWS
* Load Balancers: F5

**Projects:**

**1.Project Name:** Livevox Voice Portal (LVP)

**Company**: LiveVox Solutions Pvt Ltd

**Environment**: DevOps tool (Jenkins, Git and Jira), SQL Developer, Shell Scripting, Python.

**Team Size:** 06

**Description:** Procuring a instances for different types of components and make it ready for deploying the latest Tags to instances. Verify all the prep-deployment steps are completed before deploying to production. Make sure that instance server pool path is created in F5/AWS and instances are added to it.

**Roles & Responsibilities:**

* Deploy the new code to test environment instance then test the functionality of the product. If everything is fine then we will deploy the code to production environment.
* Reporting, fixing and keeping track of issues.

**2.Project Name:** Maglis Application (Client: BASF, Germany)

**Company:** Infosys Ltd

**Environment:** Java, Eclipse, Oracle 10g, Jenkins, GitHub, Maven and JUnit.

**Description:**

BASF today announced the global launch of MaglisTM, an online agricultural platform designed to help farmers manage crops more effectively and efficiently. Connecting technology, data and people, Maglis allows farmers to gather, interpret and monitor a range of crop-related data that helps them make better agronomic decisions. BASF deals with Customer Navigation, Crop recommendation, Crop Plan, Product Innovation.

**Roles and Responsibilities:**

* Involved in understanding User stories, actively involved in Agile Development process.
* Actively participated in Scrum meetings, reviews and developed test scenarios.
* Extensively worked in Scrum environment with active involvement in daily meetings.

**3. Project Name:** Report Regeneration for CDR’s (Configuration Manager)  
**Company**: LiveVox Solutions Pvt Ltd

**Environment**: Configuration Manager, Oracle Toad, MySQL, Putty, FileZilla.

**Clients:** United Healthcare, Verizon, EGS Healthcare and BOA

**Team Size:** 17

**Description:** Report regeneration is a part of ACD, daily how many calls made those reports needs to be send to client, for this we have JOBS scheduler we will configure the jobs like Daily/weekly/Monthly based on client request and we have standard reports as well those are agent summary reports, service efficiency reports etc.

Sometimes client request us to create customized report means only few columns data they need that time we will use Oracle Toad tool to fetch the results and post them respective client site through servers.